

# The ORCA Recovery Card Program | 2021

We provided free ORCA cards for people working in the Chinatown, Little Saigon, Japantown, and Pioneer Square neighborhoods in food service and grocery industries to help get Seattle employees to work affordably and efficiently.



**1,665** people received ORCA Recovery Cards



Almost **one in five** ORCA Recovery Card recipients took our survey



**84%** use their ORCA Recovery Card three or more times per week

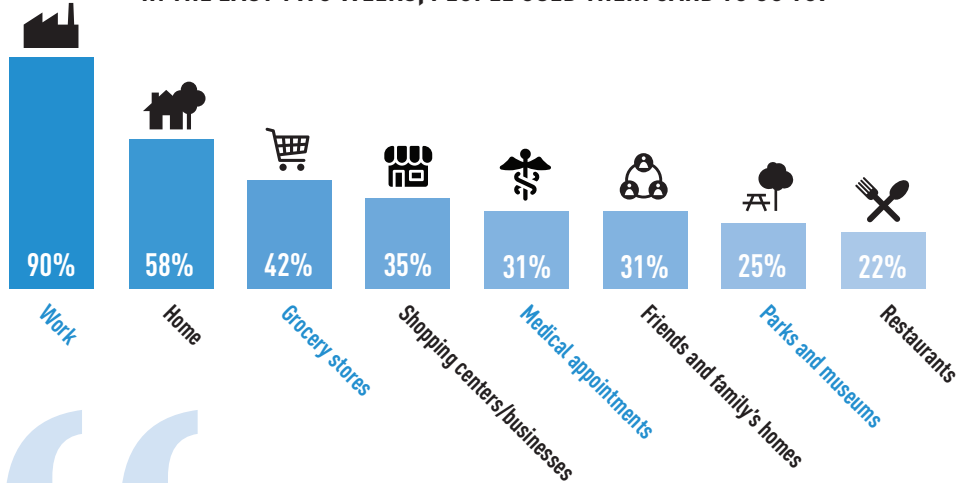


**91%** say they take transit more often with the ORCA Recovery Card



**Employers have said that employees have been coming in on time and missing fewer shifts.**

IN THE LAST TWO WEEKS, PEOPLE USED THEIR CARD TO GO TO:



*I've been around the world and back with this ORCA Recovery card...There are some places I never would have gone to if it weren't for this Recovery Card. I don't have to worry about all the extra expenses and things. Anything that doesn't involve me carrying a lot of things or being with too many people, I'm on the bus. And [this card] has dropped my expenses down significantly.*

*I'm super excited to take transit to visit my family members. I will be visiting them a lot more often now that I can get close. Uber and Lyft is so much more expensive now and I just couldn't afford to see them very often. I will be seeing family a lot more now.*

*I go to work. I go see my son. I can go everywhere. Without the Recovery card I couldn't do that. I can go to fun places, find good food, and more.*

Thank you, Seattle! The ORCA Recovery Card program is possible thanks to 80 percent of Seattle voters passing the Seattle Transit Measure (Proposition 1), which created a revenue source for more frequent, reliable, accessible bus service in our city. Through a 0.15% sales tax (the equivalent of 15 cents on a \$100 purchase) you are directly supporting transit access in your community.



**Seattle**  
Department of  
Transportation